

Terms and Conditions



Checking in Order

Please look over the shipped order very carefully in the presence of the delivery person for damage or incomplete shipment before signing the delivery receipt. Please note any tears or irregularities in shipping packaging, however slight, on the shipping delivery receipt. This could be an indication of extensive concealed damage. The shipping company will not take responsibility if the damage is not noted on the delivery receipt. In the event of shipping damage, call O.A.S. immediately so we can expedite replacements. Please check in all parts within 3 days from receiving order. Notify O.A.S. immediately of any missing or incorrect parts. O.A.S. does not accept any claims for damage or shortage after 3 days from date of delivery.

Limited Warranty

Oneida Air Systems warrants products it manufactures for a period of 2 years to the original purchaser from the date of purchase. Items not manufactured by O.A.S. are limited to their own manufacturer's warranties. This warranty does not apply to defects due directly or indirectly to misuse, negligence, accidents, abuse, repairs, or alterations or lack of maintenance. This is Oneida Air Systems sole written warranty and any and all warranties that may be implied by law, including any merchantability or fitness, for any particular purpose, are hereby limited to the duration of this written warranty. O.A.S. does not warrant or represent that the merchandise complies with the provisions of any law or acts unless the manufacturer so warrants. In no event shall O.A.S.'s liability under this warranty exceed the purchase price paid for the product and any legal actions brought against Oneida Air Systems shall be tried in the State of New York, County of Onondaga.

Oneida Air Systems shall in no event be liable for death, injuries to persons or property or for incidental, contingent, special, or consequential damages arising from the use of our product.

Oneida Air Systems does not warrant or authorize use of wood dust collectors for other purposes. This includes wood products that are treated, coated, or otherwise altered from their natural state.

****Note: Motors should be protected from extreme weather to prolong motor life. Single phase motors should only be started and stopped up to 4 - 10 times per hour. Starting single phase motors more frequently can cause heat build up and can cause the motor overload to trip or cause motor damage. In general, motors should be started and stopped as little as possible for maximum lifespan and best economy (electrical use).***

Delivery Risk of Loss

Products will be shipped to Buyer's single destination. Title and risk of loss shall pass to the Buyer upon delivery to such destination. Buyer pays transportation expenses. Dates of shipment are advisory and O.A.S. will make reasonable efforts to ship on or before the date states for shipment, however, O.A.S. shall not incur any liability for failure to ship on that date.

Returned Goods Policy

Buyer must inform O.A.S. of any shortage or damage, by so noting in writing, on the freight delivery bill prior to signing to indicate receipt of shipment. All claims, including claims covered under the limited warranty, are subject to inspection and investigation by O.A.S.. O.A.S. reserves the right to inspect and investigate all returned products before Buyer's claim is settled. All products returned for a cash refund must be unused, resaleable and purchased within the last six months. There are no refunds on flex hose or custom made components. *There will be a 25% restocking fee applied to any returned items.*