

**Powerful - Economical - Made in the USA** 

11\_12 Rev. A





HEPA Full Unit Certified -Meets EPA RRP Requirements Including Lead.

- Certificate included with every unit.

Hose not included.

1.800.732.4065

Intertek

U.S. Pat. # 8,393,050

# The Dust Cobra®- XCK010000 A Owner's Manual www.oneida-air.com

Oneida Air Systems, Inc. was founded in 1993 to bring cost effective, state-of-the-art dust collection systems and material handling ductwork to woodworking shops. OAS designs and manufactures industrial grade dust collection systems that create a practical, safe and healthy work place environment.

## Thank You for Choosing an Oneida Air Systems Product!

OAS manufactures and sells dust collection equipment only. Our qualified technicians and sales staff are available 8:30am -5:00pm EST Mon. - Fri. to answer any questions concerning OAS products and dust collection. Call for ductwork design and ductwork quotes, including system pricing and shipping cost.

## Read the entire Owner's Manual before installing or operating system!

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Installing a dust collection system will greatly reduce airborne dust levels in your shop. However, NIOSH recommends that respirators must be worn if the ambient concentration of wood dust exceeds the prescribed exposure limit. If in doubt, wear a NIOSH mask.

# I. Fire Hazards - Read Before Installing and Operating

## Oneida Collectors are designed for DUST only!!

Wood shaping and cutting processes generate wood chips, shavings, and dust. These materials are considered combustible. Air borne wood dust below 420 microns in size (.017 of an inch) in certain concentration ranges when ignited can deflagrate (burn quickly). Aluminum dust, flour dust and sugar dust are examples of explosive dust. An ignition source such as a spark, or ember, can ignite a dust mixture resulting in an expanding flame front, which can cause an explosion if tightly contained. A disturbance that raises a cloud of accumulated fine dust can raise additional dust clouds, which can cause a series of explosions that can level an entire building. *Until this type of fire has been witnessed, it is difficult to believe the devastation. This type of fire is rare but worth safeguarding against* The best way to avoid a shop fire is to keep the shop clean. A shop ankle deep in dust with layers of fine dust everywhere is an accident waiting to happen. A good dust collection system reduces overall fire hazards but also adds new concerns. A fire hazard is still present. Combustible material is now in the dust collector and storage container. *The following points are worth heeding:* 

It is the buyer's responsibility to follow all applicable federal, state, local, OSHA, NFPA, or authorities having jurisdiction codes and regulations when installing and operating this dust collector.

### Danger!

■ Do not use this product to collect flammable vapors. Fire or explosion may occur!

Never collect sparks from a bench grinder into a wood dust collector.

Never introduce sparks or sources of ignition into the dust collector.

Check dust bin frequently and before leaving the shop for smoldering material.

- Keep portable Fire Extinguishers handy.
  - The ABC type (dry chemical) is generally a good choice for small wood shops.

Additional information on portable extinguishers can be found in NFPA 10 (Standard for Portable Fire Extinguishers)

■ Be especially careful with sanding units. They can produce concentrations of dust in the combustible range. Make certain enough air volume is at the suction point to capture all the particulate generated.

This high air volume will dilute the mixture below the lower limit of flammability. Be careful not to generate sparks into the sanding dust.

Empty dust bin and clean filter often, especially when sanding.

#### Safety Warning - Please Read

Before Purchasing or Installing a dust collection system the buyer is cautioned to do so in accordance with prescribed Federal, State, Local, OSHA, NFPA, and any other applicable codes or regulations relating to the type of dust(s) you are collecting.

#### DANGER! SOME TYPES OF DUST UNDER CERTAIN CONDITIONS HAVE THE POTENTIAL TO BE EXPLOSIVE.

Oneida Air Systems is not responsible for how the dust collector is used or installed. Dusts with deflagration or explosion risks, such as wood dust, may require additional safety equipment including but not limited to; venting, spark detection, suppression systems, back draft dampers or may require installation in an outside location or in a protected area away from personnel. The customer assumes the responsibility for contacting their insurance underwriter with regard to specific engineering controls or application requirements. (We suggest you reference NFPA 664, 654 and 68 codes for more information) Oneida Air Dust Collection Systems may not be suitable for some applications and are not designed to be used in explosive atmospheres. *Oneida Air Systems equipment should only be installed and wired by a licensed electrician following all applicable local and national electrical codes.* 

Some dust created by power sanding, sawing, grinding, drilling, and other construction activities contains chemicals known to cause cancer, birth defects or other reproductive harm. Some examples of these chemicals are:

- Lead from lead-based paints.
- Crystalline silica from bricks, cement and other masonry products.
- Arsenic and chromium from chemically-treated lumber.

Your risk from these exposures varies, dépending on how often you do this type of work. To reduce your exposure to these chemicals, work in a well ventilated area, and work with approved safety equipment, such as those dust masks that are specially designed to filter out microscopic particles. Oneida Air Systems recommends using additional approved safety equipment such as an approved OSHA and NIOSH dust mask or respirator

## **II. System Start-Up Information**



## **Important Safety Instructions**

Read All Instructions Before Using System.

**!Danger!** This machine has high speed rotating elements than can cause severe injury. Never operate without filter in place. Unplug unit before removing motor head for service or filter cleaning.

**!Danger!** When removing blockages or servicing, unplug unit.

**Danger!** Dust can be flammable and explosive. Some dust can be toxic or cause allergic reactions.

**! Warning!** Wire according to all applicable codes. Improper wiring can cause electrocution or fire. The motor must be properly grounded. If permanently installed, use individual branch circuit.

**Danger!** Do not use with liquids, flammable or combustible liquids or use in areas where they may be present. For industrial or commercial use only

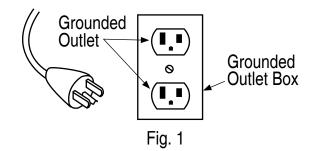
## **Save These Instructions**

#### Warning - To Reduce the Risk of Fire, Electric Shock or Injury:

- 1. Do not leave dust collector when plugged in. Unplug from outlet when not in use and before servicing.
- 2. Do not use outdoors or on wet surfaces.
- 3. Do not allow use as a toy. Do not allow use by or near children.
- 4. Use only as described in this manual.
- 5. Do not use with damaged cord or plug. If dust collector is not working as it should, has been dropped, damaged, left outdoors, or dropped in water, return to service provider.
- 6. Do not pull or carry by cord. Do not use cord as handle. Do not close door on cord, or pull cord around sharp edges or corners. Do not run dust collector over cord. Keep cord away from heated surfaces.
- 7. Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle plug or dust collector with wet hands.
- 9. Do not put any object in openings. Do not use with any opening blocked. Keep free of dust, lint, hair, and anything that may reduce air flow.
- 10. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- 11. Turn off all controls before unplugging.
- 12. Do not use to pick up liquids, flammable liquids or combustible liquids, such as gasoline, or use in areas where they may be present.
- 13. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 14. The filter and cowling acts as a guard preventing contact with blower and the release of flying material. Do not use without these in place.

### **Grounding Instructions:**

This dust collector is for use on a nominal 120V circuit and has a grounding attachment plug that looks like the plug illustrated in Fig. 1. Make sure that the dust collector is connected to an outlet having the same configuration as the plug. No adaptor should be used with this dust collector.



# **III. General Specifications**

- 110 V, UL listed Industrial Motor
- 2 Rapid Pulse<sup>TM</sup> Filter Cleaner
  HEPA filter pulses clean in seconds
  with a push of the pulse bar!
  No filter removal no mess!
- 3 HEPA Full Unit Certification
   Meets EPA RRP requirements for lead!
  Certificate included with every unit.
  HEPA Filter Cartridge is an economical and commerically available CleanStream Filter made with Gore HEPA filter media. Can be purchased in big box stores.
- 4 Ultra-High Efficiency Cyclonic Separation Up to 99% before the filter Virtually eliminates filter clogging.
- (5) Can be used with long hose lengths. (Hoses sold separately.)
- 6 Plastic Bag Hold-Down. Easily dispose of waste by removing plastic bag from drum.
- 7 17 Gallon Steel Drum
- ► Optional Mobility Kit for portability.
- ► High Suction Pressure. 3X the air performance of most shop vacs 70"W/C 245 CFM (Std. shop vacs approx. 70 CFM)
- ► No Filter Bags required.
- ► 73 dBA @ 10'.
- ► Approx. 48" tall and approx. 50 lbs.



Part #	Description
XCK010000A	Dust Cobra Cyclonic Dust Collector

System	► 70" W/C Max. Suction 245 CFM Max. Air Flow
Performance	- 245 CFM @ 23" SP w/c - Maximum Flow Rate - 202 CFM @ 34" Sp w/c - w. 25 ft. of 2.5" Dia. Flex Hose

System	▶
Dimensions	▶ [

► Height w/ 17 Gallon Drum: Approx. 48"

Footprint: Approx. 20" x 20"

► Inlet Diameter: Full Welded 2.5"

Filter Media ► HEPA Full Unit Certified, 99.97% at 0.3 Microns.

**Dust Bin** 

▶ 17 Gallon Heavy Steel Drum removes and dumps in minutes. Uses plastic bag hold-down for easy waste disposal.

<sup>\*</sup>Oneida reserves the right to change or modify specs and system appearance without notice. Actual system appearance may vary.



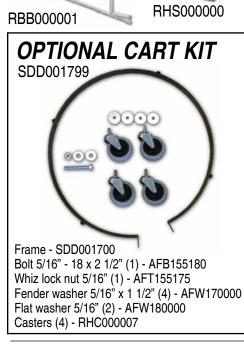
If you replace the filter , it is imperative that you use a Cleanstream® Pro HEPA filter #09085 or #09093 (OAS # FCH000004) and not the non-HEPA, high efficiency filter that they also sell. Otherwise it will not be a certified unit.

To maintain HEPA performance, the filter should be replaced more often if used with abrasive materials and immediately if any physical damage occurs. Dispose of the filter as you would dispose of the dust you are remediating.

Inspect the filter carefully for physical damage. After cleaning the filter, be sure to re-inspect for damage. At all times protect the filter from being pierced, torn or the end caps from being separated from the pleated filter media. Damage to the filter can negate its' effectiveness. It is also important to keep the top vents in the motor cowling clean. These vents are for both exhaust

and incoming cooling air for the motor.

# **V. Parts** BXI001205D SCX001205B SEX170400 RGZ025050 RGZ125250 SES170002 VRV050375 RBH000001 RHS000000 RBB000001 OPTIONAL CART KIT SDD001799







AFL000003 00

BBS025050



AXF000375 ABF000375



AFW025000



AFS015920



AFS103275



AXD600300



FCH000004



SYSTEM:

ZBM000025 - Owner's Manual (1)

BXI001205C/1206C - Cobra Motor Assembly (1)

SCX001205B - Cone (1)

SEX170400 - Drum Lid (1)

RBB000001 - Cobra Brace (2)

RBH000001 - Cobra Brace Handles (2)

FCH000004 - Cleanstream Pro HEPA Filter 09085 (1)

RGZ025050 - Gasket 1/4" x 1/2" (3 ft.)

RGZ125250 - Gasket 1/8" x 1/4" (2 ft.) VRV050375 - Vinyl Tubing 1/2" (5 ft.)

RHS00000 - Nylon Hose Strap (1)

AXD600300 - Plastic Bag 16" x 14" x 38" 1.5 mil (5)

AFS103275 - Screw Phillips 10-32 x 3/4" (2)

AFS015920 - Bolt Hex Head 1/4-20 x 3/4" (10)

AFW025000 - Washer Flat 1/4" (20)

AXF000375 - Drilled Barbed Fitting (1)

ABF000375 - Barbed Fitting (1)

AFW180508 - Washer Rubber 5/8" (2)

BBS025050 - Spacer 1/4" x 1/2" (2)

AFL000003 - Cone Latch (1)

AFT000001 - Thumb Nut 5/16" (2)

AFS156200 - Carriage Bolt 5/16"-18 x 2" (2)

AFW180516 - Washer Rubber 5/16" (6)

AFW180000 - Washer Flat 5/16" (2)

AFW380125 - Washer Felt 3/8" (2)

AFT000005 - Nut Whiz Lock 1/4" (10)

AFW170000 - Fender Washer 5/16" x 1 1/4" (1)

AFT155175 - Nut Whiz Lock 5/16" (2)

AFJ051602 - J Bolts (2)

RHS000010 - Rubber Filter Hold-Down Strap (1)

RCP060000 - PVC Tube Cap for Inlet



RCP060000







RHS000010

AFS156200

000 000



00 AFJ051602

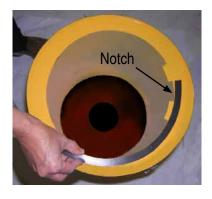
AFW180000

88 AFW380125



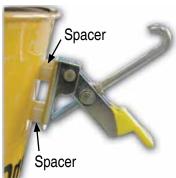
## **VI. General Assembly Instructions**

Tools required:
Wrenches - 3/8" / (2) 7/16" / 1/2" / 7/8"
Phillips head screwdriver

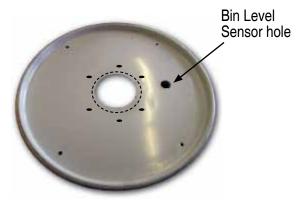


1. Put self-sticking 1/2" x 1/4" gasket material (RGZ025050) around inside rim on top of cyclone as shown in photos. Do NOT put the gasket over the notch in the rim. Be sure ends meet evenly and there is no gap for air leakage.





2. Line up Hook clamp (AFL000003) holes in front of cone and put the two plastic spacers (BBS025050) between the latch and cone. Fasten with two pan head 3/4" screws (AFS103275) using two Nylock nuts on the inside of cone.



3. Attach the self-sticking 1/4" x 1/8" gasket material (RGZ125250) around the inlet hole in the drum lid (as shown by dotted line), inside the bolt holes, making sure that the ends are sealed with a slight overlap with no gaps for air leaks. This is extremely important.

(RBB000001) as shown in Fig. 1, then pull the other side out to slide the grip on being careful not to bend the brace out of its pre-formed shape. Repeat with other brace.

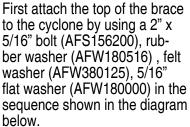
4. Put a foam handle grip (RBH000001) on wire brace



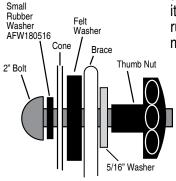


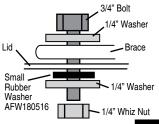
- 5. Fasten cyclone cone on to dust drum top using (6) hex head 3/4" bolts (AFS015920) by putting a bolt through a 1/4" flat washer (AFW025000) then through the drum top. then through another 1/4" washer then fasten with a 1/4" whiz lock nut (AFT000005). The Cobra inlet must be on the opposite side of the Bin Level Sensor hole in the drum top.
- 6. Attach the side braces (RBB000001) to the cyclone making sure the bottom bolt loops on the brace are pointing towards the cyclone as shown in Fig. 2.





Then attach bottom of brace using 3/4" Hex head bolt, putting it through a washer then securing it through the lid with a small rubber washer (AFW180516), metal washer and Whiz Nut.

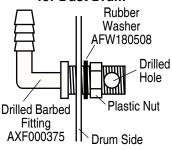




# **VI. General Assembly Instructions**



## Drilled Barbed Fitting for Dust Drum



The drilled barb fitting must go into the drum, NOT the cyclone!

If you are not using a bag in the drum, you must cover the Drum barbed fitting on the inside with the black PVC Tube cap - RCP060000.

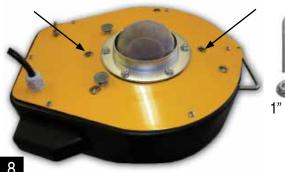


7. Put the barbed nylon hose fitting without the hole (ABF000375) into the upper drilled hole in the cone by removing the plastic nut and putting the stem through as shown with the barbed opening pointing down. Put a 5/8" rubber washer (AFW180508) onto the stem and replace the plastic nut and tighten.

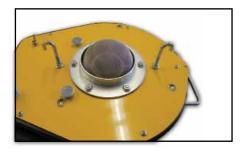


8. Put the barbed nylon hose fitting *WITH* the hole (AXF000375) into the lower drilled hole in the barrel by removing the plastic nut and putting the stem through as shown with the elbow pointing up. Put a 5/8" rubber washer (AFW180508) onto the stem and replace the plastic nut and tighten. (See above.)

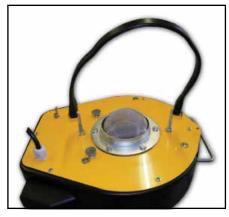
9. Screw 5/16" whiz nuts approx. 1" up the shaft of the J - Hooks and screw J - Bolts into the motor plate with the hooks pointing out.







Make sure J -Bolts are pointing out.



10. Put rubber strap on hooks before you put filter onto motor plate. If your strap has S - hooks on the ends, remove them and discard. They should have been removed at the factory.



11. Carefully press the filter onto the ring and then slip strap up over filter to secure. It is very important that the strap is just tight enough to hold filter in place and not tight enough to pull down and damage the filter. Be careful not to damage the flame arrestor mesh.



12. Put filter down into cone, making sure the J - Bolt is aligned with the notch in the back of cone top.

Note: When you remove the filter for cleaning, vacuum outside of filter before you remove it from motor. You do not want to drop dust into inlet!

# **VI. General Assembly Instructions**



Fasteners mounted on underside of motor housing to slide under edge of cone rim.

13. Push back of motor housing down as you push fasteners under the cone rim. It is very important that there is no gap between the motor housing and the gasket.

Air will blow out of the top and perimeter of the Cobra. This is normal and used for cooling. This air has already been HEPA filtered. Make sure you keep the top of the motor cowling clean.





Adjust the J-Hook so that it holds the motor down tightly when the clamp handle is pushed down but do not over tighten.

If you have the optional mobility kit, please see the instructions on the bottom right of this page for assembly.

14. Put a plastic bag (AXD600300) at least14" x 16" x 36" and 1.5 mil thick into the drum, pushing it against the sides and bottom and then folding it over the drum rim as shown below.

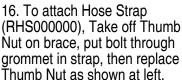






15. Making sure that the drum lid ring is on the drum, put the unit on the drum aligning the top cone elbow and the bottom drum elbow are in alignment. Fasten the ring to secure drum lid to barrel and then attach the clear plastic tubing (VRV050375) to the upper and lower elbows for the plastic bag hold-down as shown in the pictures at left and below.





Caste

Washer





drum must be even.

Optional Mobility Kit Assembly

(AFT155175). Bottom of cart ring and bottom of dust

Notice: This mobility kit is for use with Oneida Dust Collectors only. It is not intended as a general purpose drum cart.

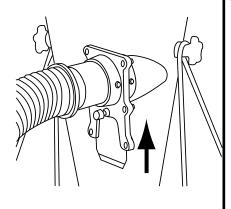
## **VII. Filter Maintenance & Cleaning**

You should use the filter cleaning bar every 30 minutes or more depending on the type of dust you are collecting.

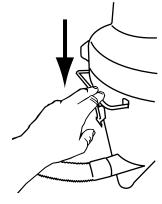
## How to Use the Filter Pulse Cleaning Bar

Gently tighten blast gate knob when opened or closed to prevent it getting sucked closed.

1. Loosen knob. Push blastgate plate up to close off hose and tighten knob to hold.



2. Sharply push bar down and hold for 5 seconds then release. Repeat this "popping" a few times.



3. Pull gate back down to open suction to hose.

Frequent pulse cleaning of the filter will keep vacuum performance optimal.

If air flow is not restored, check for clogs and clean filter.

Check to make sure filter is in good condition with no cracks or tears or interruptions in the seal.

When you replace the filter, make sure that the filter hold-down strap is only tight enough to hold filter in place and will not crush it.

A broken filter can leak material into the motor and cause severe damage! You cannot operate the Dust Cobra without a proper filter in place. This can also cause severe damage to the motor and will void warranty!

Warning! Do NOT shut off air to inlet for extended periods of time. This can cause motor to overheat and shut off!

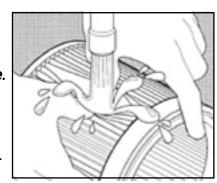
### Filter Cartridge Cleaning Intervals

Filters are easily cleaned by removing, placing inside a plastic bag and lightly tapping on floor. Dirt and debris will fall away from the filter. Wear dust mask when cleaning filter. For more thorough cleaning, use the following steps.

- 1. Remove Filter from system and clean using compressed air (90 psi max.), blow the loose surface dust off of the filter, blowing from the outside / in to prevent forcing the dust into the media pores. Keep nozzle 6 8" from surface. **Do not use this method when any hazardous material has been vacuumed up.**
- 2. After cleaning, inspect Filter for damage. Do not re-use a filter with bad gaskets, dented metal parts, torn media, etc...

#### **Optional Cleaning Procedure**

- 1. Rinse the filter with a water hose (40 psi max.) on the outside. Wash from outside. Avoid getting water on the inside of filter. Do not use high pressure nozzle or a power washer on inside of filter. The PTFE membrane surface on the inside of the filter is fragile and can be damaged.
- 2. Blow excess water off using compressed air (50 psi). Keep nozzle 6 8" away from inside surface to avoid damaging membrane.
- 3. Dry filters prior to returning them to service. It is NOT recommended to dry at temperatures above 150 Deg. F. *The filter must be absolutely dry before re-use. Allow at least 24 hours of drying time.*
- 4. Protect the filter from dust during the drying process.
- 5. Re-install the filter and run the collector 10 15 minutes without collecting any dust. Assure that all moisture is gone and there are no leaks prior to continuing service.



Caution! Fine dust collected in filter is hazardous to your health! Do not breathe!

## **VIII. Emptying Dust Drum**

- Empty dust drum frequently.
- Wear the proper dust protection mask when emptying drum.
- Let dust settle before lifting off drum lid.
- Dispose of waste safely and properly.
- Replacement bags should be 14" x 16" x 36" and at least 1.5 mils thick. OAS part # AXD600300.
- When not using bag in drum, you must use the black PVC Tube Cap on Inlet in drum. RCP060000.

## **IX. Troubleshooting**

### **Poor Dust Pick-Up**

#### Caused By:

- Air leakage between cyclone and dust bin. Cyclone and dust bin must be air tight. Even small leaks can will cause poor pre-separation in the cyclone.
- Large chips clogging the hose:
  - Clean filter.
  - Check length of hose for obstructions...
  - Check for air leaks between collector and dust bin.
  - Examine hood design for weaknesses according to the ductwork guide.
  - Check for a restricted hose, too small a hood port or too small a branch line.
- Tighten knob on blast gate to make sure it doesn't get sucked close.
- Dust blowing out could indicate that dust was dropped into motor inlet while taking off filter. Vacuum filter's outside before removing it to clean.

Clean air will blow out of the top and perimeter of the cowling during normal operation to help with heat dissipation. This air has already been HEPA filtered. Keep the top vents in the cowling clean. These are for both exhaust and incoming cooling air for the motor.

## Filter Clogging

#### Caused By:

- Air leakage between cyclone and dust bin. Cyclone and dust bin must be air tight. Even small leaks can will cause poor pre-separation in the cyclone.
- Large chips clogging the filter:
  - Check for a leak in the dust bin or lid.
  - Make sure dust bin has not over filled. Dust bin should be emptied before dust reaches top of container.
  - Interruption of air flow, such as vacuuming chips with a flex hose connection, will increase filter maintenance.
  - Check for clogs or large debris inside cyclone, on the inside or outside of the vortex tube.
- Sticking Pulse Valve plate. Call Oneida Air Systems.

# **Bag Sucked Up into Cyclone** Caused By:

- Leak in drum.
- Drum lid clamp is not tight.
- Hold-down hose not properly attached to top & bottom elbows.

# Excessive Vibration Caused By:

Loose mounting bolts.

*Note:* If you continue to experience difficulty with your collector, call Oneida Air Systems at 1.800.732.4065 for assistance.

## **X. EPA RRP Certificate of Compliance**



Dust Cobra™ HEPA Vacuum Unit

Oneida Air Systems 1001 West Fayette St Syracuse, NY 13204

On this Date: 9 Nov 2012

Testing conducted in accordance with IEST-RP-CC0034.3 HEPA and ULPA Filter Leak Tests Recommended Practices

> Conducted by: ENV Services, Inc. 2880 Bergey Road, Suite K Hatfield, PA 19440

Administered By : Ron Bolesta

Keep this certificate on hand for proof of EPA RRP compliance.

# **XI.** Optional Dust Sentry<sup>™</sup> Set-Up

Cobra Plans

Remove the plug in the drum lid and discard, Follow directions on the Dust Sentry<sup>™</sup> sheet except plug the power supply into the line extending from motor head.

Plug Power Supply into



# **XII. Optional Accessories**



## Replacement Filters

Part	#	Description
FCH000	0004	CleanStream HEPA Filter

HEPA filters 99.97% of test material from 0.3 microns.



Includes: 25' of 2.5" dia. Flex Hose 5' Extension Handle Wide Vac Head Slotted Vac Head

3" dia. Brush Gulper Tool 4" to 2.5" Reducer

#### CleanShop Accessories Kit

Part #	Description
ASK000000	CleanShop Accessories Kit



#### 12.5' & 25' Hoses - 2.5" Diameter

Part #	Description
AXD500000	12.5' of 2.5" dia. Hose
VSHRFB250	25' of 2.5" dia. Hose
AXD225225	2.5" hose Coupler



#### **Mobile Cart**

Part #	Description
SDD001799	Mobility Kit



#### Dust Sentry™ Bin Level Indicator

Part #	Description
AXB999110	Dust Sentry™



#### Heavy Duty Plastic Bags

Part #	‡	Description
AXD6003	300	1.5 mil. 16"x 14"x 36"

#### **How to Order**

Phone - 1.800.732.4065 Toll-Free Our hours are Monday - Friday 8:30am - 5:00pm EST

#### Fax - 1. 315.476.5044

You can fax your order in anytime and we will send you back a confirmation by e-mail, fax or mail. Be sure to include your name and a daytime phone number

#### **Methods of Payment**







Checks, Money Orders or C.O.D.

Internet - www.oneida-air.com
You can shop on our online web store 24 hours a day.

Mail - Oneida Air Systems, Inc. 1001 W. Fayette St., Syracuse, NY 13204 You can mail in your order and we will send you back a confirmation by e-mail, fax or mail. Be sure to include your name and a daytime phone number.

#### **Terms and Conditions / Shipping**

Oneida tries to ship orders out in a timely manner, however sometimes delays and back orders are inevitable. Oneida will not be held responsible or liable for these conditions or the way they may effect your production. Back orders will be shipped when they are available. When orders are shipped UPS, UPS will notify you by e-mail. If shipped by Common Carrier, you can arrange for the trucking company to notify you and make arrangements for delivery. Shipping method is determined by Oneida Air Systems and is dependent upon material to be shipped and destination. You are not charged until your order is shipped.

#### Checking in Order

E-mail us at: info@oneida-air.com.

Please look over the shipped order very carefully in the presence of the delivery person for damage or incomplete shipment before signing the delivery receipt. Please note any tears or irregularities in shipping packaging, however slight, on the shipping delivery receipt. This could be an indication of extensive concealed damage. The shipping company will not take responsibility if the damage is not noted on the delivery receipt. In the event of shipping damage, call OAS Customer Service immediately at 1.800.732.4065 so we can expedite replacements. Please check in all parts within 3 days from receiving order. Notify OAS immediately of any missing or incorrect parts. OAS does not accept any claims for damage or shortage after 3 days from date of delivery.

#### Limited Warranty

Oneida Air Systems<sup>TM</sup> warrants the products manufactured by Oneida Air Systems, for a period of 1 or more years depending on the product, to the original purchaser from the date of purchase unless otherwise specified. Purchaser is responsible for returning warranty items to OAS at their expense. All parts must be returned with an OAs provided Returned Material Authorization Number (RMA#). Any shipment without an RMA will be refused. Items not manufactured by Oneida Air Systems are limited to their own manufacturer's warranties. All electrical items such as magnetic starters, remotes, sensors, pumps and accessories are limited to 90 days. Oneida Air Systems warrantees that the product will be free from defects in materials and workmanship. This warranty does not apply to defects due directly or indirectly to misuse, negligence, accidents, abuse, repairs, alterations, improper wiring or lack of maintenance. This is Oneida Air Systems sole written warranty and any and all warranties that may be implied by law, including any merchantability or fitness, for any particular purpose, are hereby limited to the duration of this written warranty. Oneida Air Systems does not warrant or represent that the merchandise complies with the provisions of any law or acts unless the manufacturer so warrants. In no event shall Oneida Air Systems' liability under this warranty exceed the purchase price paid for the product and any legal actions brought against Oneida Air Systems shall be tried in the State of New York, County of Onondaga.

ONEIDA AIR SYSTEMS SHALL IN NO EVENT BE LIABLE FOR DEATH, INJURIES TO PERSONS OR PROPERTY OR FOR INCIDENTAL, AND CONTINGENT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF OUR PRODUCT.

Oneida Air Systems makes every effort to accurately represent our products, specifications and prices; however Oneida Air Systems reserves the right to make changes to products and prices at any time. As a manufacturer, Oneida Air Systems reserves the right to change product designs and specifications at any time.

#### Delivery Risk of Loss

Products will be shipped to Buyer's single destination. Title and risk of loss shall pass to the Buyer upon delivery to such destination. Buyer pays transportation expenses. Dates of shipment are advisory and Oneida Air Systems will make reasonable efforts to ship on or before the date states for shipment, however, Oneida Air Systems shall not incur any liability for failure to ship on that date.

#### ▶ Returned Goods Policy

Buyer must inform Oneida Air Systems of any shortage or damage, by so noting in writing, on the freight delivery bill prior to signing to indicate receipt of shipment. All claims covered under the limited warranty, are subject to inspection and investigation by Oneida Air Systems. Oneida Air Systems reserves the right to inspect and investigate all returned products before Buyer's claim is settled. All products returned for a refund must be unused and resalable and purchased within the last 30 days. There are no refunds on flex hose or custom made components. There will be a 25% restocking fee applied to any returned items. Buyer must call and obtain a Return Material Authorization Number (RMA #) prior to making a return. All merchandise must be shipped to us prepaid.